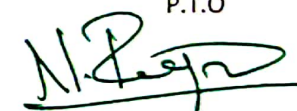


BHARATHIAR UNIVERSITY
UGC ONLINE STUDENTS GRIEVANCE REDRESSAL PORTAL
DATA ON THE REDRESSAL OF GRIEVANCES

S.No	Period	No. of Complaints lodged	Nature of complaint	No. of complaints resolved	No. of complaints unresolved	Remarks
1.	July 1, 2017 to June 30, 2018	4	1. Non-publication of the prospectus 2. Delay in the conduct of examinations or declaration of results 3. Withhold or refuse to return any document (certificates of degree) 4. Demand of money in excess of that specified in the declared admission policy	4	Nil	All complaints were resolved with the respective Redressal Committee
2.	July 1, 2018 to June 30, 2019	9	1. Non-payment or delay in payment of scholarships to any student 2. Harassment and victimization of students 3. Unfair evaluation practices 4. Withhold or refuse to return any document (certificates of degree) 5. Delay in the conduct of examinations or declaration of results 6. Demand of money in excess of that specified in the declared admission policy	9	Nil	All complaints were resolved with the respective Redressal Committee

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S.No	Period	No. of Complaints lodged	Nature of complaint	No. of complaints resolved	No. of complaints unresolved	Remarks
3.	July 1, 2019 to June 30 , 2020	5	1. Refusing admission in accordance with the declared admission policy of the institute 2. Non-publication of prospectus 3. Unfair evaluation practices	5	Nil	All complaints were resolved with the respective Redressal Committee
4.	July 1, 2020 to September 15, 2021	15	1. Publishing false or misleading information in the prospectus 2. Delay in the conduct of examinations or declaration of results 3. Nonpayment or delay in payment of scholarships to any student 4. Withhold or refuse to return any document (certificates of degree) 5. Unfair evaluation practices 6. Demand of money in excess of that specified in the declared admission policy 7. Grievance Related to the COVID19 Pandemic	15	Nil	3 of the complaints are repetitions of the issues raised. All complaints were resolved with the respective Redressal Committee
5.	July 1, 2021 to September 15, 2022	29	1. Irregularity in the admission process 2. Withhold or refuse to return any document (certificates of degree) 3. Grievance Related to COVID19 Pandemic 4. Unfair evaluation practices	14	15	15 Complaints are under process

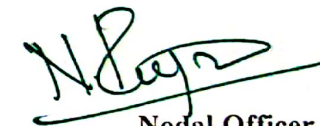


			5. Delay in the conduct of examinations or declaration of results 6. Nonpayment or delay in payment of scholarships to any student			
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Total No. of complaints lodged 62

Total No. of complaints resolved 47

15 Complaints are under Process



**Nodal Officer,
UGC Online Students
Grievance and Redressal Cell
BHARATHIAR UNIVERSITY.**